Entertainment Station

Enste Online SystemSetup Guide (Windows/Mac)

If you do not have a Zoom account: Start from step 1.

If you have a Zoom account: Start from step 3.

For customers

Table of Contents

Step 1: Install the app.

① Install "ZOOM" from
https://zoom.us/ja/download.

Step 2: Create an account

① Launch the app and tap "Sign Up."
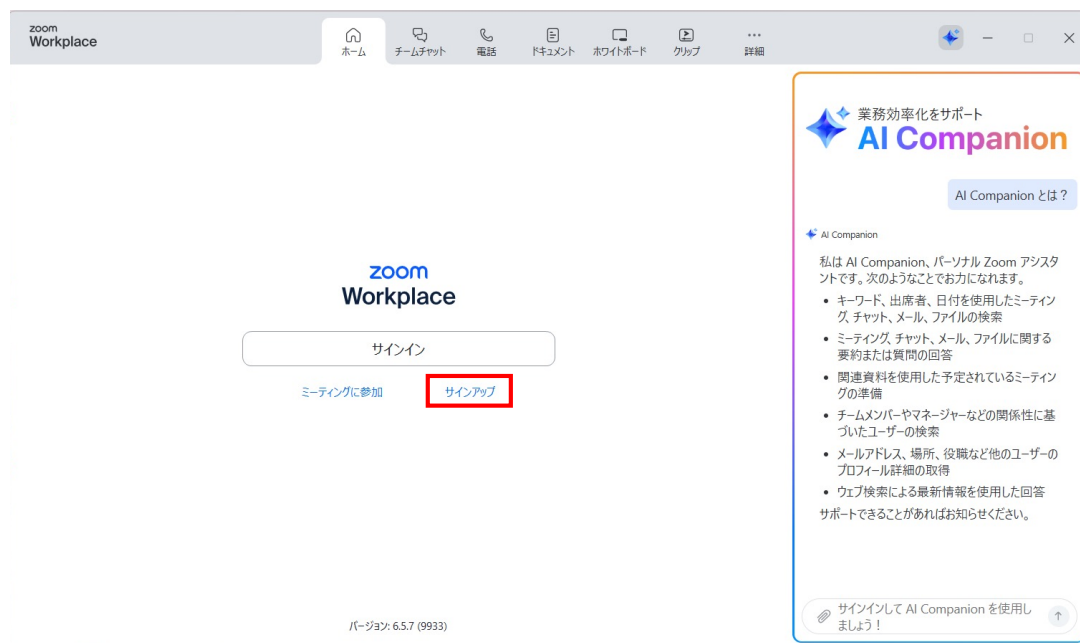
②Enter your year of birth and tap "Continue."

Step 2: Create an account

③Enter your email address and tap "Continue."

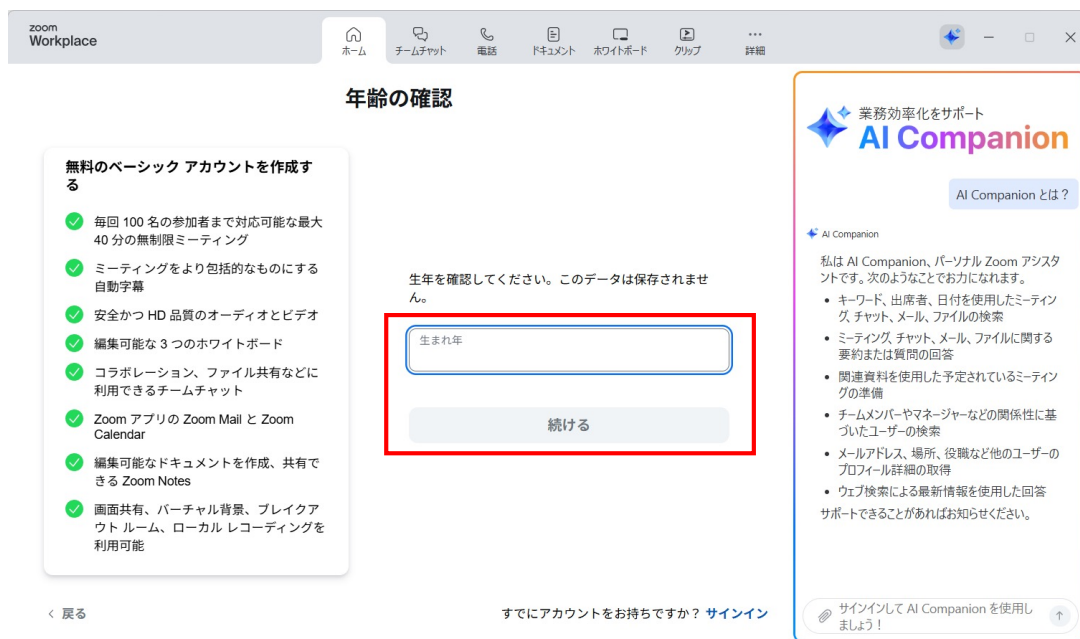④ Enter the code you received in the email and click "Authenticate."

Step 2: Create an account

⑤Enter your account information and tap
"Continue."

⑥Account creation complete
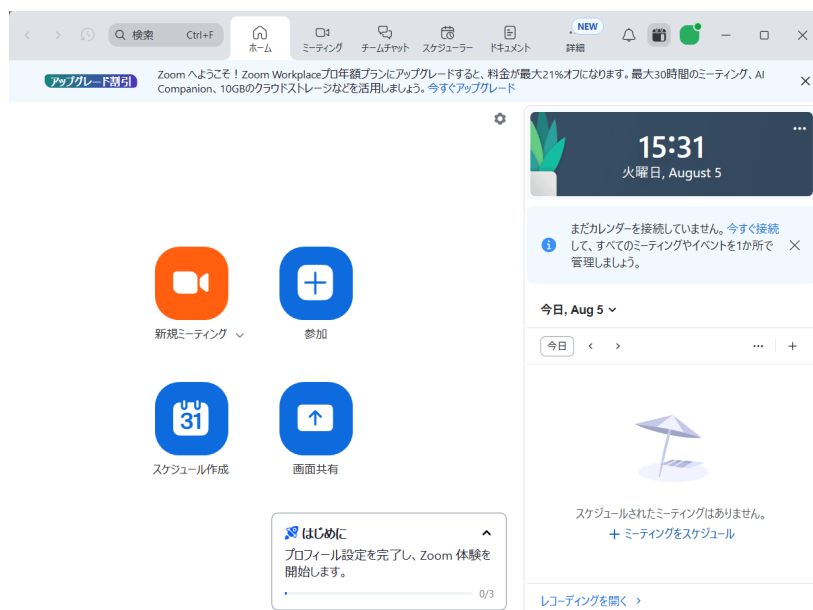
Step 3: Log in

① Launch the app and tap "Sign In."
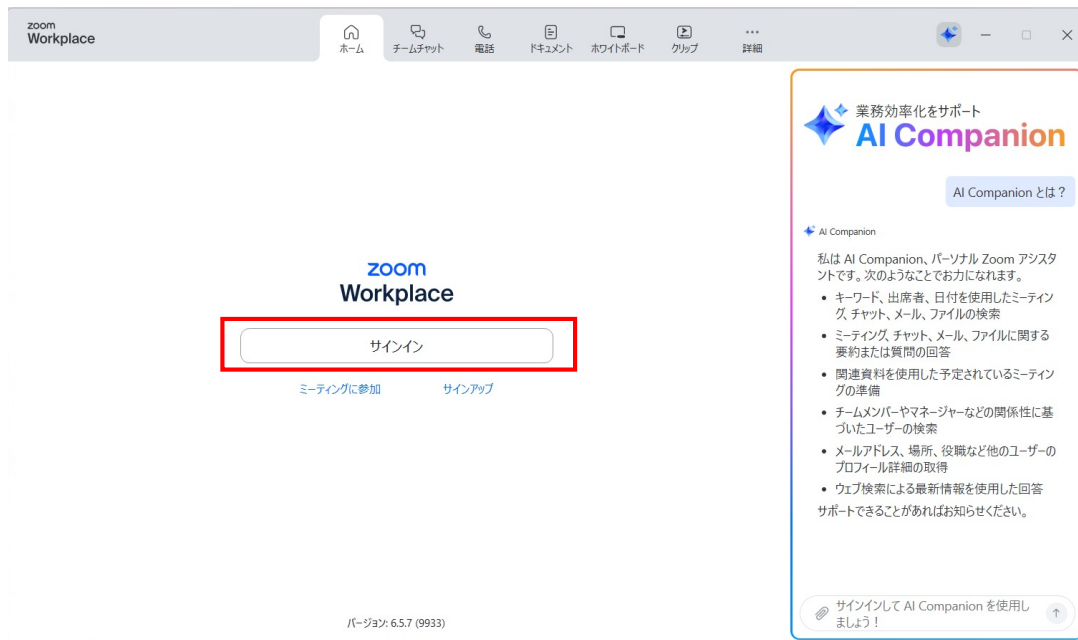
② Enter your password and tap "Sign In."
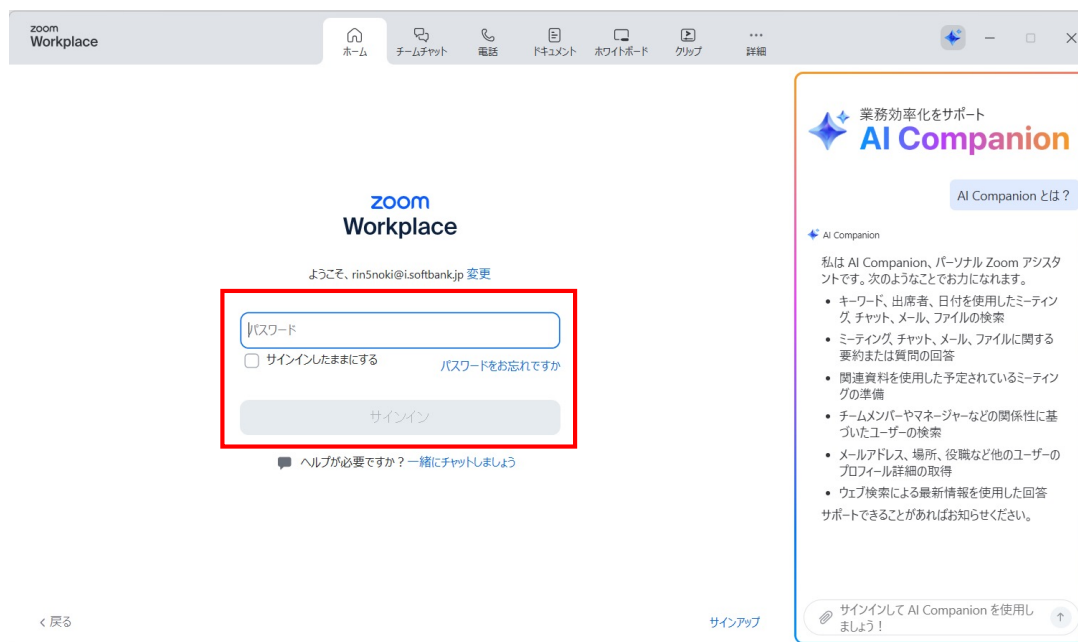
Step 3　ログイン

②Enter your email address and click "Next."

Step 4: Change your account name

①Tap the icon at the top right of the home screen and select the name.
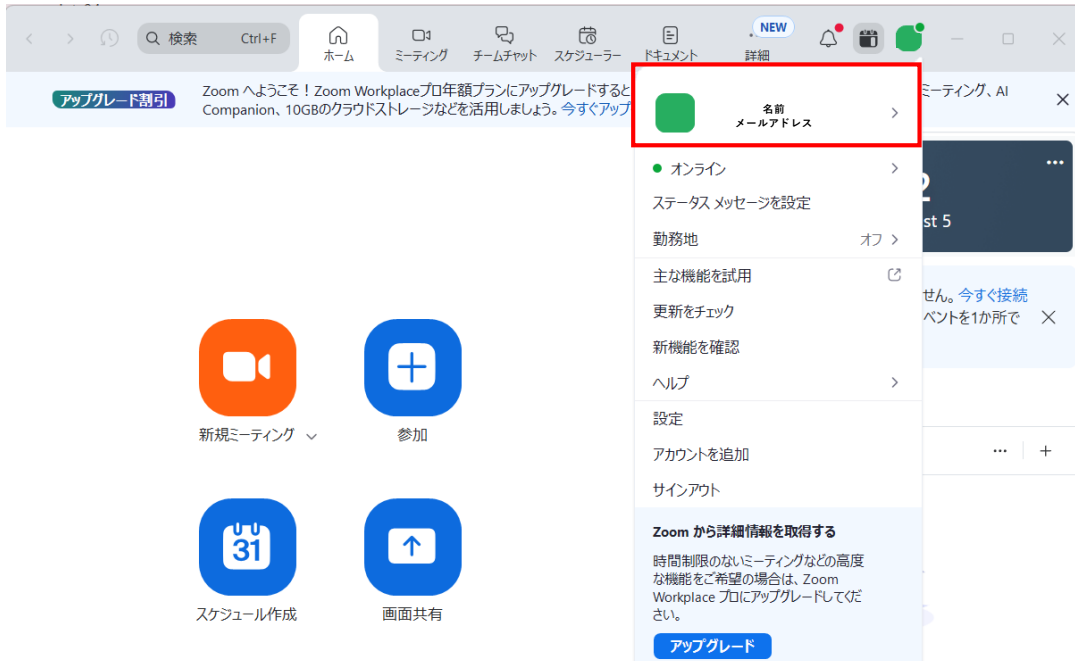
② Tap "My Profile" and go to the website.

Step 4: Change your account name

③Enter your email address and click "Next."

④Enter your password and click "Sign In."

Step 4: Change your account name

⑤Tap "Edit" from "Profile" in My Account.

⑥ Change the display name and click "Save."

Step 5： Video Settings

①Tap "Settings" from the icon at the top right of the
home screen.
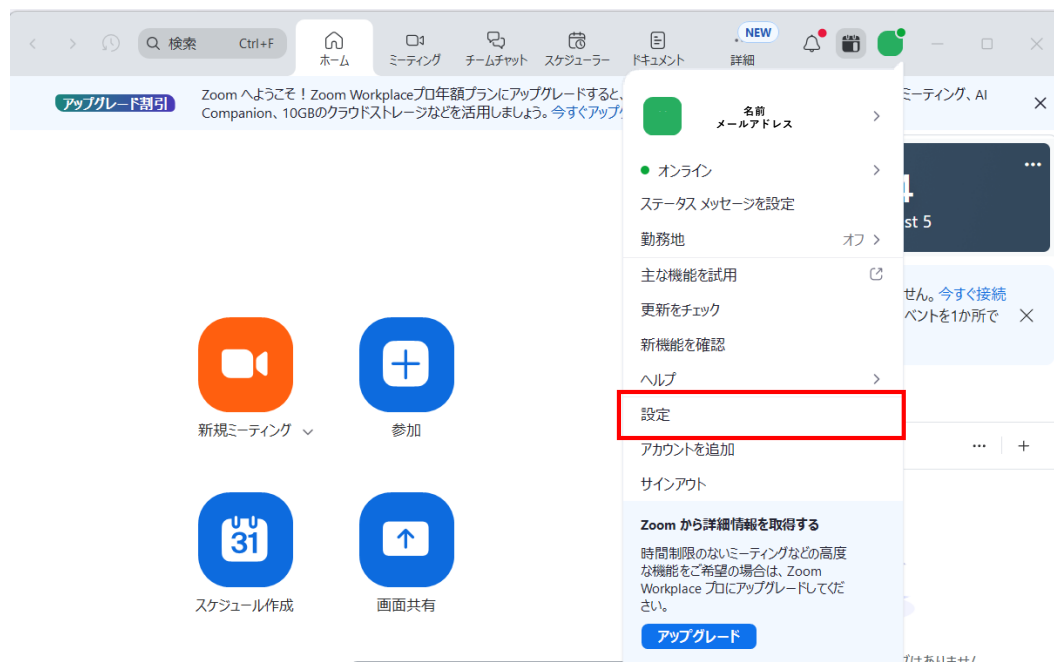
② Select "Video and Effects." If the customer appears on the
screen, you are done.
*If the image does not appear, your PC may not have a camera.
You will need to rent an external camera or participate using audio only.

Step 5： Video Settings

③If the camera is working properly, turn off mirroring for My Video.

Also,
check the boxes for"Enable HD" and "Correct appearance"to display the screen clearly.

Step 6: Audio Settings

① Select "Audio." Press "Test Speakers" and confirm that music is playing from your PC.

・No sound
・Volume is too loud
in such cases, adjust the "Output Volume" bar.
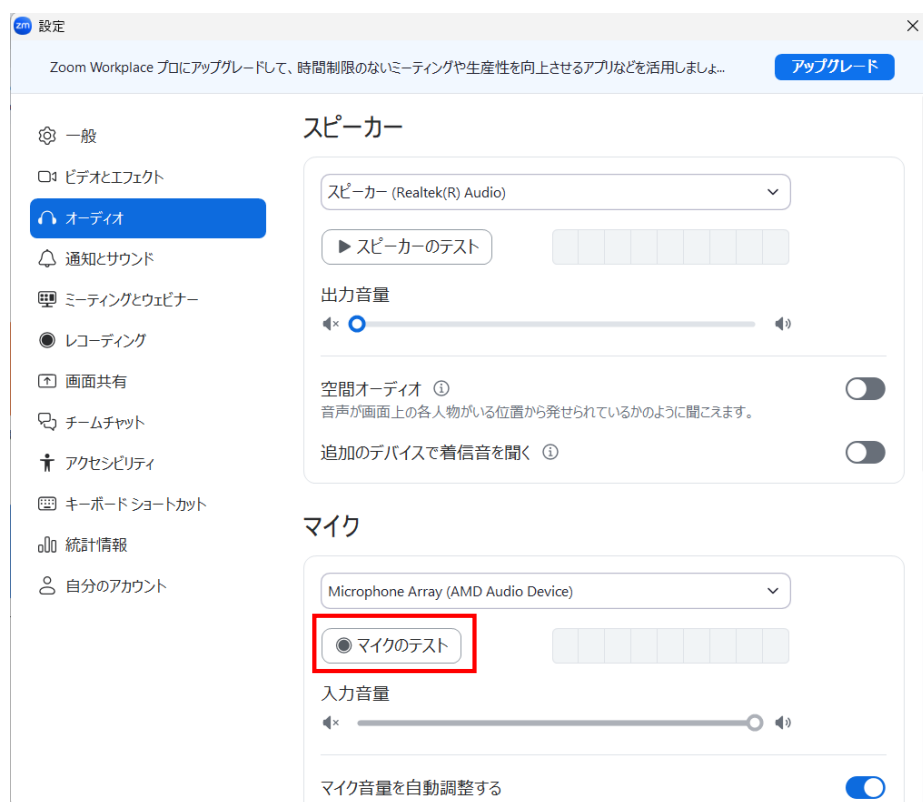*If you still cannot hear anything, your PC may not have a speaker.

Step 6: Audio Settings

② Press "Test Microphone" to record your voice. Follow the instructions to confirm.
After a few seconds, the recorded audio will be played back from your PC.
If you can hear it, your microphone is working properly.